**Accessibility Statement**

**Help with using this website and accessibility features**

Both Hever Parish Council and the Hever Residents Association endeavour to make this website as accessible as possible to everyone, including those with disabilities and those who use assistive technologies to browse the web. Some of the ways in which we strive to achieve this are as follows:

**Changing colours, font, text size and other settings**

All modern browsers allow you to change colours and font sizes. We've tried to create a site which doesn't get in the way when you change these settings.

For advice on changing settings, please feel free to check out the links on this Accessibility web page but also the BBC has produced a comprehensive site with loads of useful information and a wealth of accessibility pages including My Web My Way.

You can choose your operating system (e.g. Windows), your Browser (e.g. Internet Explorer, Firefox, Chrome etc.) and the problem you're trying to fix. You'll then get lots of relevant advice on accessibility settings.

**Screen readers**

A screen reader is a program which reads out the information displayed on your computer to you. Screen Readers can be useful to enable blind and partially sighted people to browse the internet and carry out other tasks using their computer.

There are a variety of Screen Readers available via the internet. The following websites contain information regarding accessibility software and resources:

[BBC My Web My Way](http://www.bbc.co.uk/accessibility/index.shtml)

[GOV.UK Accessible technology](https://www.gov.uk/help/accessibility)

**Plain English**

We try to write in plain English and avoid jargon. If you don’t understand something, please let us know.

**Limitations of this site’s accessibility**

While we have done a lot to ensure this site’s accessibility, you may find some limitations:

* Whilst the site has been created using a well coded, professional WordPress theme, the site has not been user-tested with disabled people.
* The site has been cross-planform and cross-browser tested and is currently compatible with modern browsers, such as Chrome, Firefox and Microsoft Edge or Internet Explorer, you may experience issues with older browsers.

**How to contact us to report accessibility problems**

If you experience an issue with the website or you believe there is a problem with a page / form / document please use the [contact us form](https://www.middevon.gov.uk/your-council/customer-services/contact-customer-services/)

Alternatively you can contact us by sending an email to us at [clerk@hever.org](mailto:clerk@hever.org).

This statement was last updated August 2019 and will be reviewed at our AGM Meeting in May each year.